

Emergency Notification Service - 609.071

Program Categories: [Health and Safety](#)

Program Page: <https://fsr.questar.org/product/emergency-notification-service-609-071/>

Program Summary

Questar III's Health, Safety and Risk Management Services Emergency Notification Service enables school districts to enhance their communications with parents, students, teachers, staff, administrators, Board of Education members and other key populations.

Contact Information Name: Craig Hansen

Address: Questar III Health, Safety and Risk Management Services, 10 Empire State Boulevard, Castleton NY 12033

Phone: 518.479-6974

Fax: 518.477-9833

Email: chansen@questar.org

Program Description

Questar III's Health, Safety and Risk Management Services Emergency Notification Service enables school districts to enhance their communications with parents, students, teachers, staff, administrators, Board of Education members and other key populations. The Emergency Notification Service is a communication service available to districts using both telephone and email. The service allows for 60,000 calls per hour and instantaneous email release. Districts may use this comprehensive, cost - effective Emergency Notification Service for a variety of communications, including notice of:

- school emergencies;
 - school absences;
 - school, building or event closings;
 - meeting cancellations or postponements;
 - school trips;
 - bus route changes or delays;
 - exam test dates;
 - surveys; ;
 - budget votes and, - unreturned books or equipment.
- Cost Methodology**

The Emergency Notification Service offers four service options: Tier 1, Tier 2, Tier 3, and Unlimited. Tier 1 is 1 minute of calling per student per year. The average call is 30 seconds. This means that in the case of an emergency your district would be able to make two phone calls for each student. Unlimited calling is an unlimited number of calls and minutes for each student. All service levels include email notification as well. Service Only Pricing:

Bundled

Messages

Initial (One - time)

Annual Account

*Annual

Tier One

1 Min Plan (e.g. 2x30 - second messages per student)

Per district

Per school

Per district

Per school
Per student

\$0
\$0
\$400
\$0
\$.30

Tier Two
2 Min Plan (e.g. 4x30 - second messages per student)

Per district
Per school
Per district
Per school
Per student

\$0
\$0
\$400
\$0
\$0.50

Tier Three
5 Min Plan (e.g. 10x30 - second messages per student)

Per district
Per school
Per district
Per school
Per student

\$0
\$0
\$400
\$0
\$1.25

Unlimited
Unlimitedmessages

Per district
Per school
Per district
Per school
Per student

\$0
\$0
\$400
\$0
\$2.30

To find out how much this service would cost your district, please go to the FSR Web site and fill in the data for your district or contact Health and Safety. *NEW for 2011-12, all set up fees and annual school building fees have been waived. The new overage rate has been reduced to \$0.40 per minute.

Additional Information

- How To Add This Service:
- Cost Methodology: See Description
- Additional Services:
- Participating District(s): Averill Park, Berlin, Brunswick, Chatham, Coxsackie-Athens, East Greenbush, Hoosic Valley, Hoosick Falls, Lansingburgh, New Lebanon, Schodack, Troy, Wynantskill
- Type of Aid: BOCES